

# BIM-enabled Learning Environment (BLE) Course Manual: Pilot Module 3 – Risk Management

By: Tallinn University of Technology, Estonia May 2023



Co-funded by the Erasmus+ Programme of the European Union The European Commission support for the production of this publication does not constitute an endorsement of the contents which reflects the views only of the authors, and the Commission cannot be held responsible for any use which





### **PROJECT DELIVERABLE DETAILS**

Project Type	Erasmus+ KA203 Strategic Partnership
Project Acronym	BENEDICT
Grant Agreement Number	2020-1-EE01-KA203-077993
Project Full Title	BIM-enabled Learning Environment for Digital Construction
Intellectual Output	O5 User Guidance Materials
Output Lead Organisation	TalTech – Tallinn University of Technology
Dissemination level	Final version to be public
Due date for deliverable	January 2023





#### **DOCUMENT VERSION HISTORY**

Version	Date	Comments
0	30 <sup>th</sup> May 2023	First draft
1	4 <sup>th</sup> July 2023	Final version (for translation and publication)





### **TABLE OF CONTENTS**

1	Gene	eral Introduction to Course Manuals	5
	1.1	Background and purpose	5
	1.2	Objectives and scope of the pilot modules	5
	1.3	Structure of the Course Manual	6
2	Intro	duction to the Risk Management Module	7
3	Lear	ning Outcomes	7
4	Mod	ule Structure	8
	4.1	Scope of the module	8
	4.2	Module delivery process	8
5	Teac	hing Methods	9
6	Asse	essment Procedures	9
7	Teac	bing Materials	10
	7.1	Introductory Lecture	10
	7.2	Workshop 1	10
	7.3	Workshop 2	11
	7.4	Workshop 3	11
	7.5	Assessment	11
A	ppendi	x A – Presentation Slides	12
	A.1. Ir	troductory Lecture Slides	12
	A.2. W	Vorkshop 1 Mini-lecture Slides	29
	A.3. W	Vorkshop 2 Mini-lecture Slides	
	A.4. W	Vorkshop 3 Mini-lecture Slides	
A	ppendi	x B – Activity Materials	45
	B.1. W	Vorkshop 1 Qualitative Risk Management Exercise and Template	45
	B.2. W	Vorkshop 2 Quantitative Risk Management Exercise Materials	48
	B.3. W	Vorkshop 3 Risk Management Documentation Exercise Materials	51
A	ppendi	x C – Assessment Materials	53
	C.1. R	isk Management Course - Individual reflection questions	54





# **1** General Introduction to Course Manuals

### 1.1 Background and purpose

Digitalization is transforming the real estate and construction (REC) sector and a key feature of this transformation is Building Information Modelling (BIM). BIM refers to the digital representation of buildings and construction operations and it offers opportunities for improving education and training through data rich virtual environments in which project-based learning experiences can be designed and delivered. This could fundamentally change the education and training of REC sector professionals from managers to site workers.

The BIM-enabled Learning Environment for Digital Construction (Benedict) project is an Erasmus+ Strategic Partnership between Tallinn University of Technology (TalTech), Tampere University (TAU) and the University of Bologna (UNIBO) aimed at leveraging the possibilities of BIM to enhance education and training by developing an innovative, BIM-enabled Learning Environment (BLE). The BLE platform is an integrated Moodle – DiStellar installation that is publicly available at <u>www.bim-enabled-learning.com</u>.

To demonstrate the application of the BLE in learning, the project team has developed a series of three pilot course modules that apply BIM-enabled learning using the BLE. These are:

- 1) Design Management lead by TAU;
- 2) Risk Management lead by TalTech;
- 3) Time Management lead by UNIBO.

As the BLE is a novel and innovative concept, it is important to provide clear and easy-to-use guidance materials for all potential users. The purpose of this course manual (which is part of a set of 3 manuals -1 manual for each module) is to ensure that interested stakeholders (programme directors, teachers, trainers, students, trainees) have access to the full details of the pilot modules so that they can:

- make use of the modules directly, or,
- adapt them to suit their own purposes, or,
- use them as templates for creating their own modules, or,
- simply gain ideas and inspiration for their own, related projects.

### **1.2** Objectives and scope of the pilot modules

The pilot modules were designed to demonstrate how teachers and students of constructionrelated disciplines can leverage Building Information Modelling (BIM) in their learning activities for:







- Visualizing the project
- Simulating building scenarios
- Analyzing and designing buildings and building elements
- Identifying conflicts between systems
- Developing estimates, e.g. for materials quantities (bill of quantities BOQ), activity durations (time schedules), costs (budget)
- Design and build decisions
- Project and construction management applications.

All partners were actively involved in the design, development and validation of the learning activities. A comprehensive evaluation tool to assess the modules was developed and applied by the Centre for Engineering Pedagogy at TalTech. (The resulting evaluation and assessment toolbox for BIM-enabled learning has been separately reported). The pilot modules were demonstrated to stakeholders at the Benedict project's 2nd Multiplier Event that was held in Tallinn in June 2022 and were directly used to teach students during the 2022/23 academic year in all 3 partner universities.

#### 1.3 Structure of the Course Manual

All course manuals follow the same basic structure: in section 2 a brief introduction to the subject of the particular pilot module and why it was chosen is given. Section 3 describes the intended learning outcomes and section 4 presents the structure and delivery process for the module. Teaching methods and assessment procedures are described in sections 5 and 6 respectively, and, an overview of the teaching materials is provided in section 7. All the actual slides, assessment forms, assignment templates, etc. are attached to the manual as appendices.





### 2 Introduction to the Risk Management Module

Risk Management was chosen as a suitable topic to include in the pilot modules because, while it is not commonly associated with typical, current BIM workflows in industry, it is highly dependent on project contextual understanding and historical project data which can and should be enhanced through the use of BIM. Therefore, the risk management topic offers an opportunity to explore the explanatory power of BIM (primarily through visualization of the project) and for systematically structuring historical project data so that it is readily available for analysis. From the point of view of BIM-enabled learning, risk management, particularly qualitative aspects of risk identification and analysis, benefit from techniques that allow students to efficiently understand (complex) construction projects through visualization. For quantitative risk analysis, on the other hand, the benefits of BIM relate to the accessibility of systematically structured project data and, BIM-enabled learning must allow efficient data extraction (and, ideally, data input) from (and to) BIM models.

As with the other pilot module topics, risk management is closely bound with the project development process and is also best carried out in collaborative, multidisciplinary groups. Thus, the pilot module was arranged around a series of risk management workshops carried out by students in groups.

The course activities are undertaken in the form of group work. This is beneficial because the risk management process is best carried out by diverse groups with complimentary perspectives and experience. It also enables students to discuss their work in groups and learn from each other.

# 3 Learning Outcomes

On completion of the risk management module, it is expected that the student:

- is able to describe the process, tools and techniques of project risk management (in a BIM-based work process).
- understands risk and project risk management concepts.
- understands the BIM work flow with respect to risk management and more generally.
- is able to apply the project risk management process, tools and techniques in a realistic project scenario.
- is able to decompose the scenario into constituent elements and analyse risks associated with each element.
- is able to evaluate the identified risks in terms of their relative significance and recommend appropriate mitigation actions.
- is able to critically analyse and reconsider the risk management process and the industrial work flow in order to recommend improvements.







### 4 Module Structure

### 4.1 Scope of the module

The module focuses on the project risk management process (including both qualitative and quantitative risk analysis) using real project data within a BIM-based work flow. Topics include:

- Terms and concepts of risk management
- The process of risk management in projects
- Tools and techniques for achieving each stage of the risk management process
- Project risk management standards
- Risk management within the BIM work flow;
- Practical risk management on the basis of real project data;
- How risk and risk management link to wider ideas in construction, science and society.

#### 4.2 Module delivery process

The module consists of:

- 1. An introductory lecture focus on risk management principles and process
- 2. Three risk management workshops:
  - I. At the project preparation stage focus on qualitative risk analysis
  - II. At the pre-construction stage focus on quantitative risk analysis
  - III. At the construction completion stage focus on documentation and lesson-learning

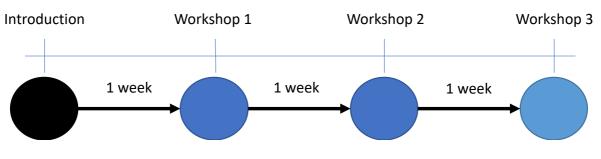


Figure 4.1 Timeline for the Risk Management module delivery

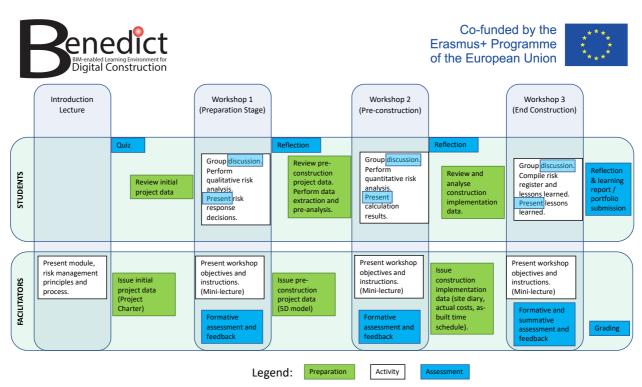


Figure 4.2 Process map for Risk Management module delivery

# 5 Teaching Methods

Learning takes place in groups and follows the roles of typical industry stakeholders (e.g. Client, Designers, Contractors, Regulatory authorities, etc.). The mode of teaching is online with a mixture of synchronous activities (e.g. presentations and discussions) and asynchronous activities (preparatory work, individual contributions to groupwork, etc.). A social constructivist model of learning is followed which acknowledges the (often considerable) prior knowledge and experience of the students in order to both build on it and also leverage it to enhance the learning of fellow students. Knowledge is considered to be socially constructed, hence the emphasis on group work and discussion. This does not, however, exclude the use of behaviourist learning approaches and individual activities.

Learning approaches adopted for this course include:

- Problem-based learning (PBL)
- Experiential learning
- The CDIO (Conceive Design Implement Operate) approach which stresses engineering fundamentals set in the context of real-world systems and products.

# 6 Assessment Procedures

Formative assessment is provided during and after each risk management workshop in the form of peer and teacher feedback. Summative assessment is based on students' active participation and also their individual reflection on the module and what they have learned. A pass/fail grading system is recommended for this module as it is based on group work and the focus should be on ensuring that all students are engaged and actively work through all the module





activities. It is also possible to incorporate quiz questions relating to risk management principles and risk management process-based assessment in an exam format. For the initial pilot module implementation in TalTech, as it formed part of a larger course, a few risk management-related questions covering the material of the pilot module were also included in the overall course exam.

# 7 Teaching Materials

### 7.1 Introductory Lecture

The introductory lecture sets the scene for the entire module. It gives students an overview of the module and prepares them for the workshops by explaining the concept of risk and the risk management process in the context of construction projects.

Risk is a very widely used concept and its definitions, implications and how it is dealt with are highly dependent on context. Therefore, students require an appreciation of the broader principles and concept of risk and their implications to educate and inspire them as well as a much narrower, practically oriented, risk management process for the construction project context which they can directly apply. This introductory lecture provides them with both.

All the Powerpoint slides for the introductory lecture are provided in <u>Appendix A.1.</u>

### 7.2 Workshop 1

Workshop 1 refers to the project preparation stage and requires students to identify and qualitatively analyze risks associated with the construction of a case study project – a multi-storey parking building.

A mini-lecture serves to present the objectives of Workshop 1 and the instructions for the student groups to carry it out. (All the Powerpoint slides for this mini-lecture are provided in <u>Appendix A.2.</u>)

Further project information is provided to students in the form of a BIM model and a video "fly-through" of the model (both uploaded to the BLE) which allow very efficient visualizations of the proposed building. Student groups are then tasked with carrying out a process of risk identification, qualitative risk analysis and risk response. A copy of the instructions and a template for recording their findings is provided to ease their reporting and ensure that students can concentrate on a collaborative and discussion-based risk management process (these materials are available in <u>Appendix B.1.</u>)





#### 7.3 Workshop 2

Workshop 2 considers the project stage just prior to construction at which point the design is well-developed and budget and time estimates have been made. The focus of workshop 2 is on quantitative risk analysis – the consideration and modelling of the uncertainty that surrounds these cost and time estimates and the generation of probability density functions to represent time and cost estimates in preference to simple, single point estimates.

This workshop follows a similar pattern to Workshop 1 in that it commences with a minilecture (slides in <u>Appendix A.3.</u>) to explain the objective, task and reporting requirements for Workshop 2.

For this workshop, the project data needs to be extracted from the BIM model and then processed in a spreadsheet application (Excel, in this case) with a simulation add-in (Argo, in this case). Detailed task steps are provided to students as are Excel templates to standardize and simplify their group work and its reporting. More information on the specifics of these tasks including links to the Excel templates can be found in <u>Appendix B.2.</u>

### 7.4 Workshop 3

Workshop 3 refers to the end of construction project stage and focuses on the documentation requirements of the risk management process including capturing lessons learnt for improving performance on future projects. Similarly to Workshops 1 & 2, it begins with a mini-lecture (slides in <u>Appendix A.4.</u>) to explain the objective, task and reporting requirements for Workshop 3.

Detailed task instructions are available in Appendix B.3.

#### 7.5 Assessment

Formative assessment takes place as feedback and discussion of all the submissions from the group work undertaken in the workshops. This is done prior to commencing the next workshop.

Summative assessment takes the form of exam questions of two forms. The first being quiz type questions (e.g. multiple choice) relating to the material covered in the introductory lecture. The second being longer questions requiring students to carry out a risk management process of identifying and qualitatively analysing risks associated with a specific construction project context and then proposing risk mitigation strategies to deal with the most significant risks. (A similar process to that carried out in Workshop 1 but, this time, individually and under exam conditions).

Finally, students are required to reflect on their own learning experiences during the module. An example questionnaire format for the self-reflection exercise is provided in <u>Appendix C.1.</u>





### **Appendix A – Presentation Slides**

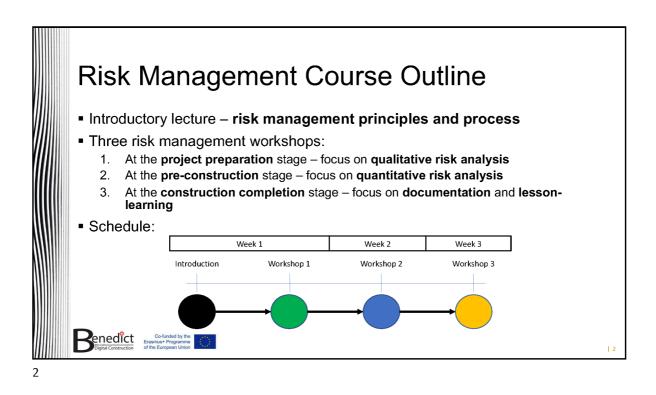
### A.1. Introductory Lecture Slides

(From next page)











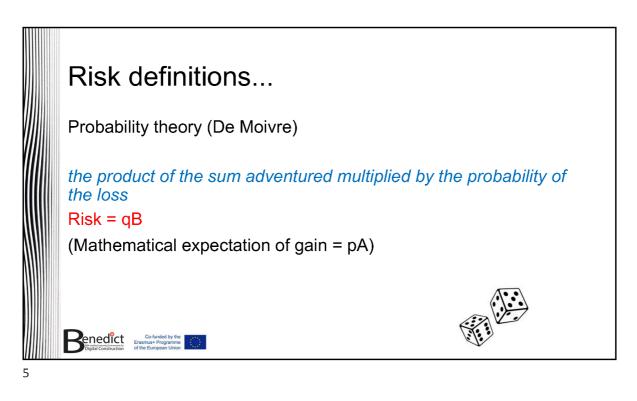










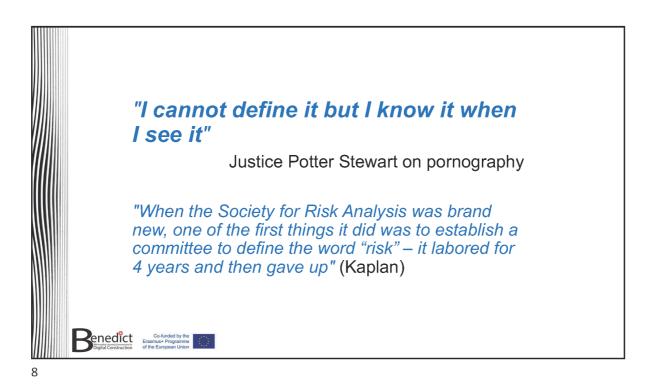








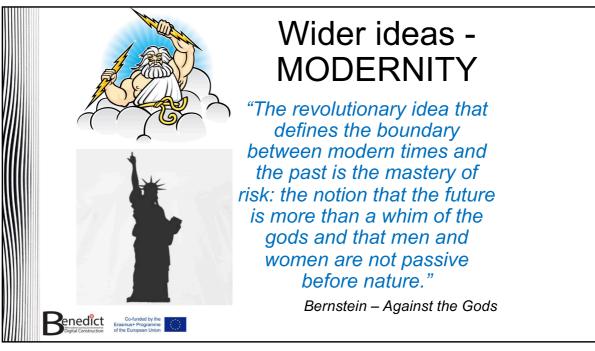








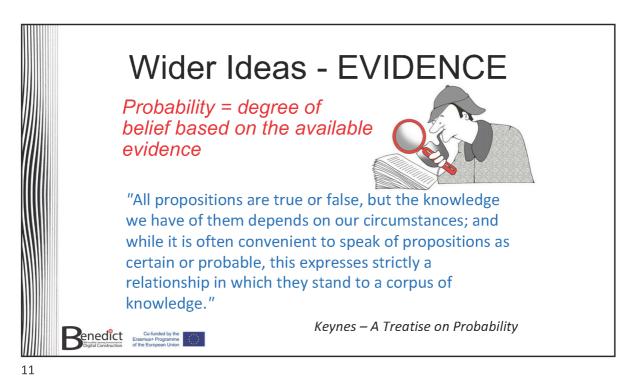


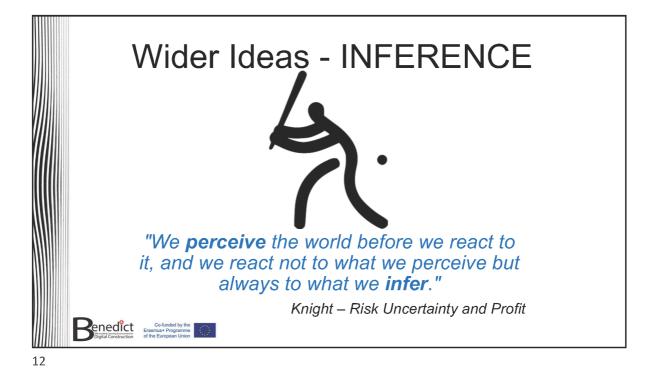


10



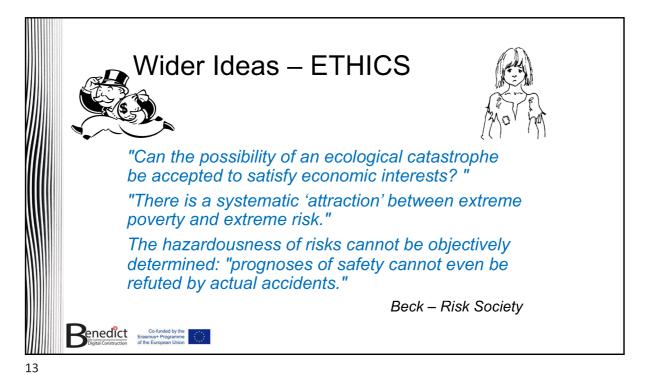


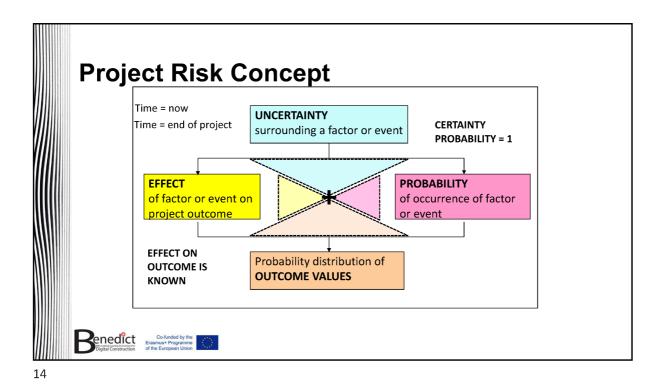






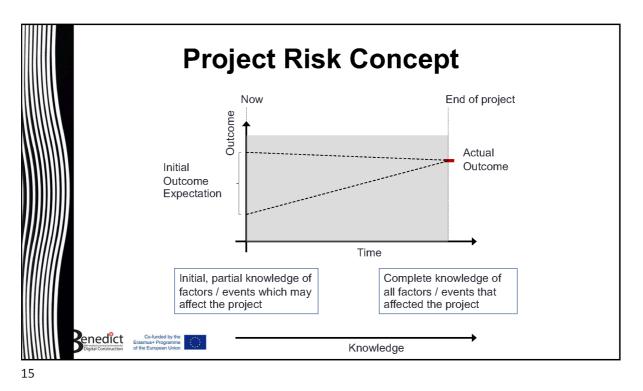










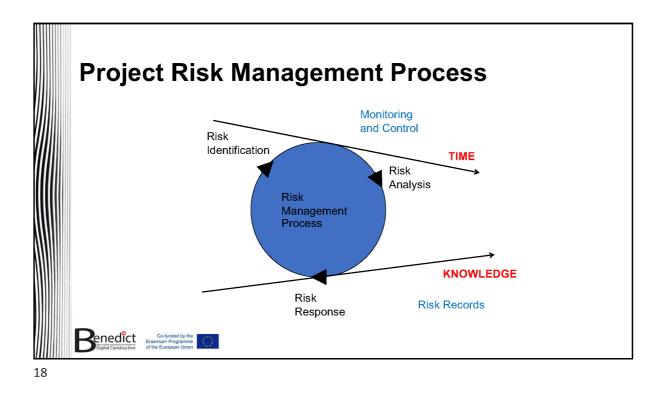






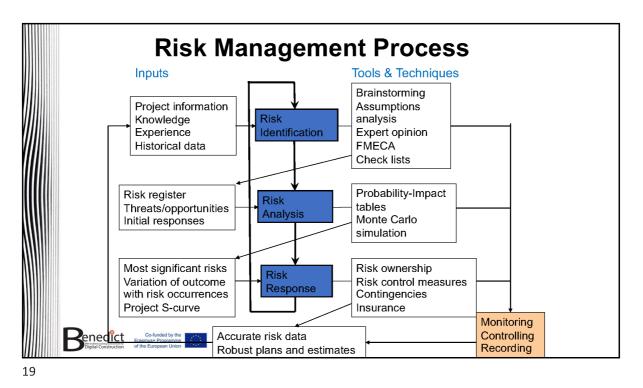


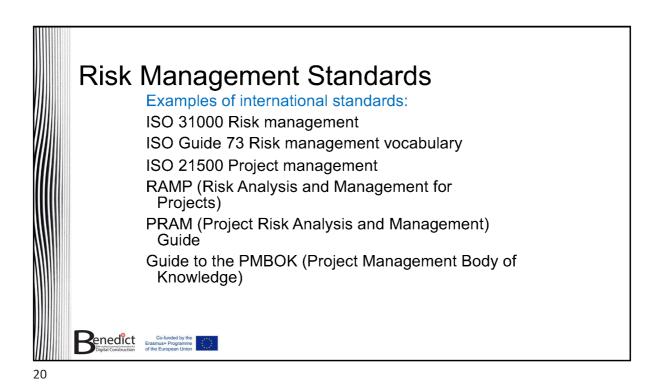








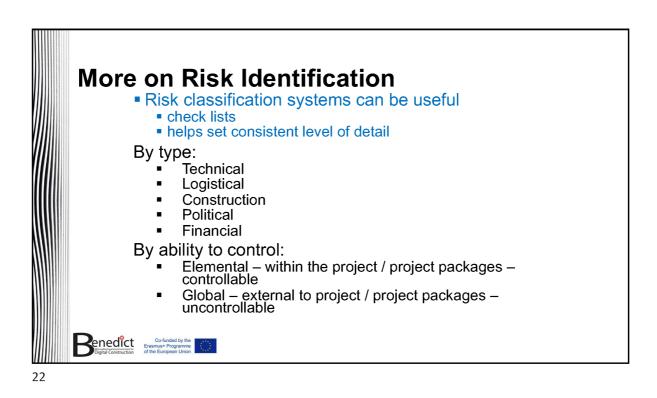










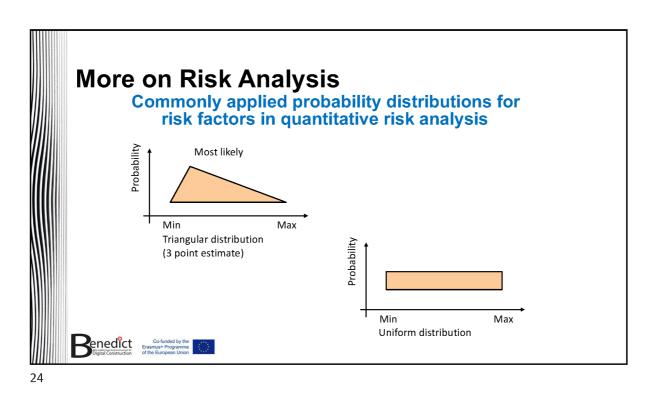






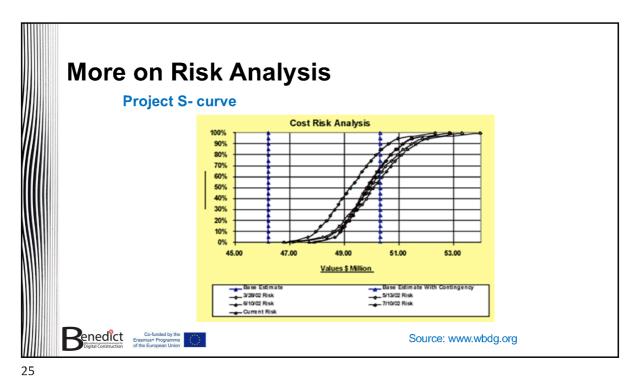
on Ris Probabilit		-				
Impact	Very Low	Low	Medium	High	Very High	
Probability						
Very Low	1	2	3	4	5	
Low	2	4	6	8	10	
Medium	3	6	9	12	15	
High	4	8	12	16	20	
Very High	5	10	15	20	25	

23





















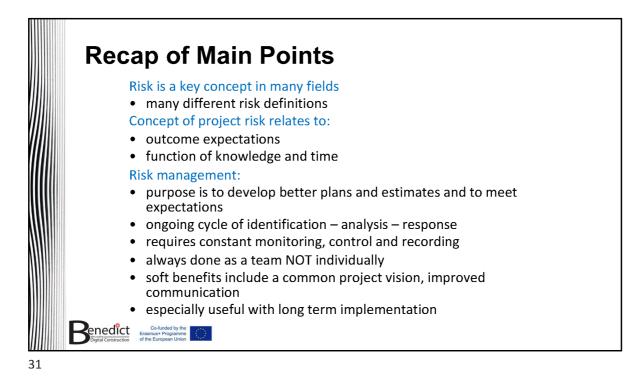


















### A.2. Workshop 1 Mini-lecture Slides

(From next page)



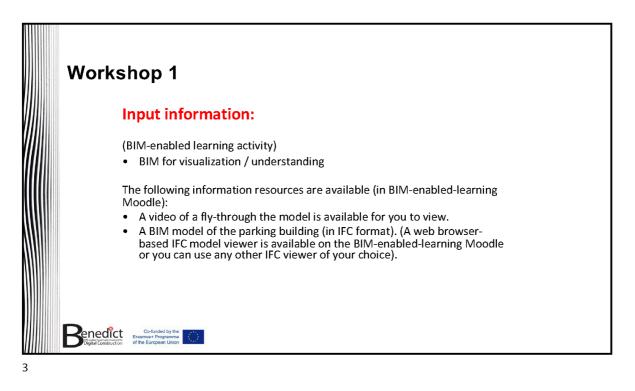


















Ben	list to help and agree members Task 2 – Risk • Assess and outcome • Determine • Identify th Task 3 – Risk • Assign ow best place • Identify ris	d agree the prob of the project) of their relative se their signific	that are rele tions. (Desci n in the sam ability (of th each risk th everity by m ant risks risk - decide ch of the 5 n	evant to the riptions are le way.) he risk occu hat you hav ultiplying th who (clien host signific	e construction adequately p rring) and the e identified. heir assessed t, design team cant risks	i of this par recise if all impact (or Probability n, contracto	king building group n the x Impact. pr, etc.) is	

			Impa	ct V	'ery Low	Low		Medium	High	Very High
	Checklis	•	Probability							
	Workfo		VeryLow		1	2		3	4	5
	Construction process Economic / Political Logistics / Supply		Low		2	4		6	8	10
			Medium		3	6		9	12	
			High		4	8			16	
			Very High		5	10		15	20	25
	chain	Risk Table Risk Description		Prob	Imn	Severity	Own	Pick I	Response Actio	
		KISK Description		Prob	lmp	Sevency	Own	ier Kiskr	response Action	15
				I	I	I	I	I		
	Senedict	Co-funded by the Erasmus+ Programme								
	Digital Construction	of the European Union								





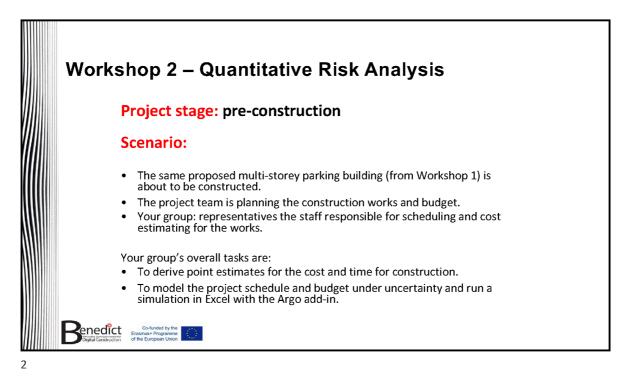
### A.3. Workshop 2 Mini-lecture Slides

(From next page)



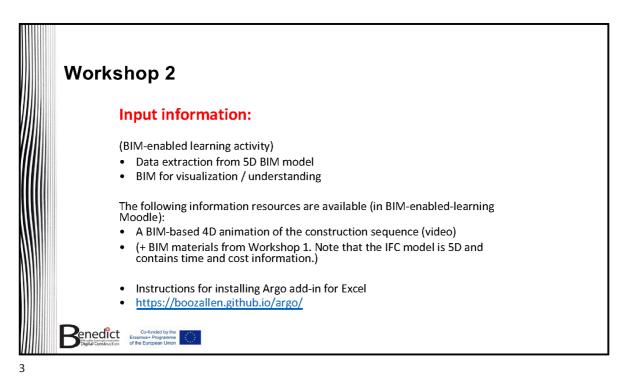










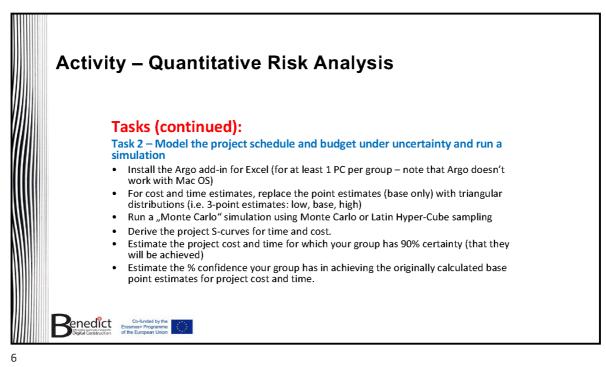






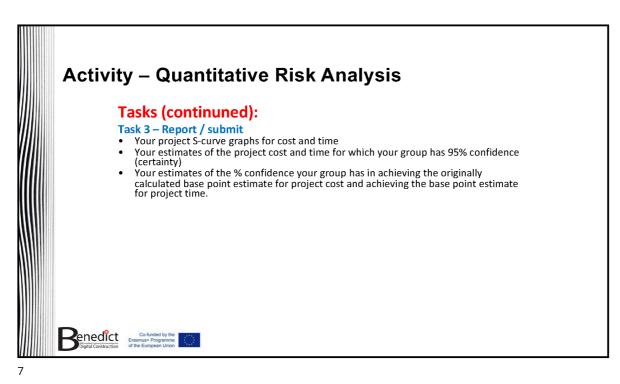


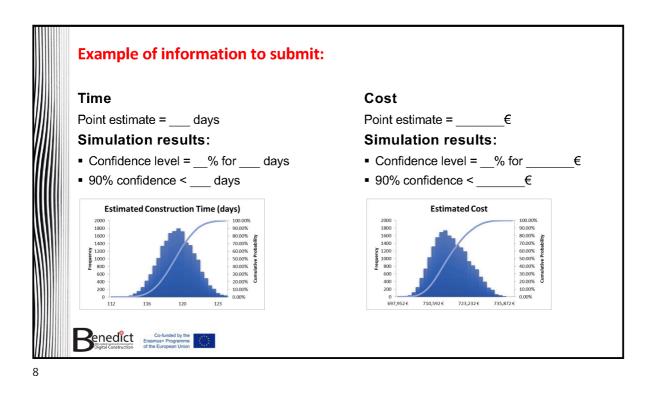


















# A.4. Workshop 3 Mini-lecture Slides

(From next page)





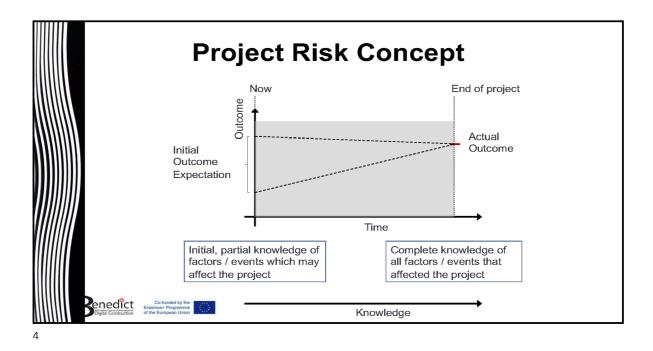






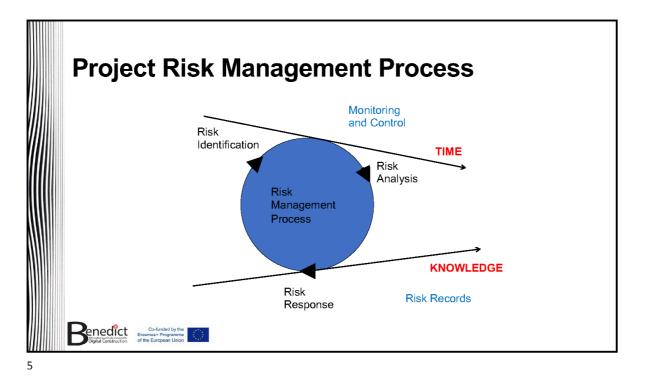


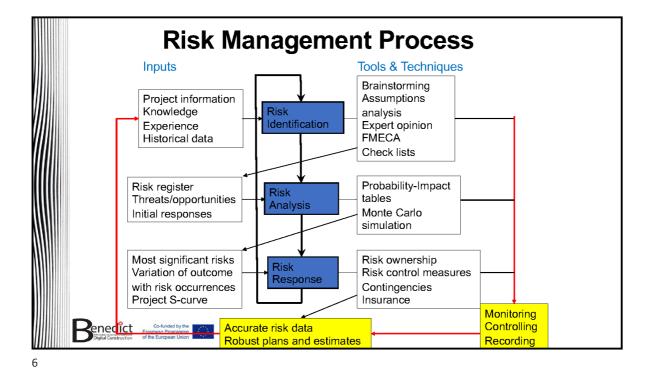






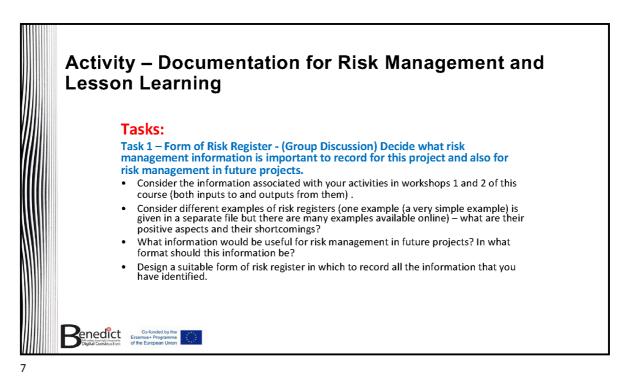


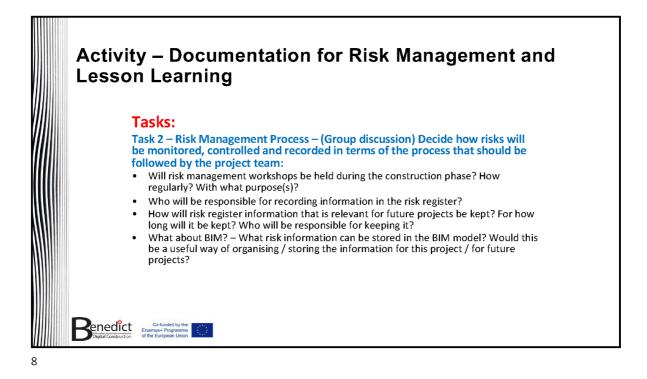








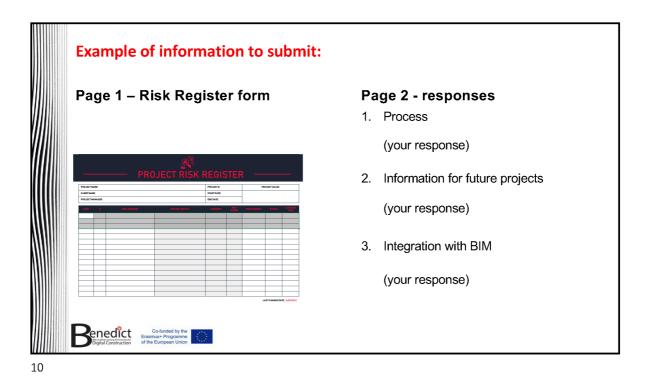






















# **Appendix B – Activity Materials**

# **B.1. Workshop 1 Qualitative Risk Management Exercise and Template**

(From next page)





#### **Risk Management Workshop – Risk Management in Construction Projects** Scenario:

A multi-storey parking building is planned for a busy location in central Tallinn. The design (which is a fairly standard, precast concrete design) is largely complete. Your group is made up of representatives of all the main stakeholders involved in the project (the client – a real estate development company, the designers, the main contractor for the construction works, etc.)

Your group's overall task is to decide (in a qualitative sense) what the most significant risks of the construction phase of this project are, what should be done to manage them and who should be responsible for managing them.

#### Tasks:

#### Task 1 – Risk Identification

• In your group, conduct a brainstorm session to identify about 20 risks (use the check list to help give you ideas) that are relevant to the construction of this parking building and agree on their descriptions. (Descriptions are adequately precise if all group members understand them in the same way.)

#### Task 2 – Risk Analysis

- Assess and agree the probability (of the risk occurring) and the impact (on the outcome of the project) of each risk that you have identified.
- Determine their relative severity by multiplying their assessed Probability x Impact.
- Identify the 5 most significant risks

#### Task 3 – Risk Response

- Assign ownership to each risk decide who (client, design team, contractor, etc.) is best placed to manage each of the 5 most significant risks
- Identify risk response actions for managing each of the 5 most significant risks.

### Task 4 – Reporting

• Submit your findings (complete and submit the risk table on next page).

Impact	Very Low	Low	Medium	High	Very High
Probability					
Very Low	1	2	3	4	5
Low	2	4	6	8	10
Medium	3	6	9	12	15
High	4	8	12	16	20
Very High	5	10	15	20	25

#### **Probability – Impact Table**

# Checklist

- Workforce
- Construction process
- Economic / Political
- Legal / Regulatory
- Logistics / Supply chain



Co-funded by the Erasmus+ Programme of the European Union



#### **Risk Table (please format and extend this table to suit)**

<b>Risk Description</b>	Probability (P)	Impac t(I)	Severity (P*I)	Risk Owner	<b>Response Actions</b>





# **B.2. Workshop 2 Quantitative Risk Management Exercise Materials**

(From next page)





# INSTRUCTIONS FOR THE QUANTITATIVE RISK MANAGEMENT (COST) EXERCISE

(Note that these instructions refer to data extracted from a BIM model and a template provided in an Excel file (available at: <u>Quantitative Risk Analysis - Cost estimate data and template.xlsx</u>) and also to the use of the open source simulation software: Argo (available from <u>https://boozallen.github.io/argo/</u>)

- 1. The sheet [Extracted element data] contains the cost-relevant rows of data extracted from the 5D BIM IFC model. Note that this data has been cleaned up considerably from the original .csv file extracted from the BIM (IFC) model.
- The sheet [Cost estimate] has grouped similar elements together in order to create a summary of the costs. Note that, for each Element type, there is a Unit Cost Estimate x No. of Units = Base Amount and the sum of all Base Amounts = the single point cost estimate = 693 086 € for this project.
- 3. For each Base Amount (= Mode), agree in your group the minimum and maximum values for a triangular distribution. Enter these minimum and maximum values in the appropriate cells in columns J and L of the [Cost estimate] sheet.
- 4. From the Argo (Distribution) menu, choose a Triangular distribution (with any input values for min, mode, max) and enter it into cell N5 of the [Cost estimate] sheet Now replace the input values with cell addresses (J5,K5,L5) and then copy the Triangular distribution formula all the way to the bottom of the table (N163)
- Enter the summation formula "=SUM(N5:N163) " into cell N167 to calculate the sum (= Cost estimate). Select the cell N167 and add it as the result using the Argo (Result) menu.
- 6. Run a simulation. First set the Argo simulation (Options) using 2000 trials, 100 bins and Latin Hyper-Cube Sampling. (You can also try running one or more simulations with up to 20000 trials using Monte Carlo sampling) which is better?
- 7. Generate the analysis output report from the Argo (Embed Charts) menu (Single, histogram + S-curve) for the result cell N167 (This will appear in its own sheet). Note that this operation may generate an error if it does, you can overcome this by changing the Regional Format on your PC to English (United States) or use the Argo (Analysis Wizard) to generate the S-curve and histogram.
- 8. Answer the questions:
  - a. What is the project cost for which your group has 90% confidence (that the project out-turn cost will be less than or equal to this amount)?
  - b. What level of confidence (%) does your group have that the project out-turn cost will be less than or equal to the originally calculated point cost estimate of 693 086€?
- 9. Submit your answers together with the output chart generated by Argo through the Workshop 2 assignment in the bim-enabled-learning moodle.





# INSTRUCTIONS FOR THE QUANTITATIVE RISK MANAGEMENT (TIME) EXERCISE

(Note that these instructions refer to data extracted from a BIM model and a template provided in an Excel file (available at: <u>Quantitative Risk Analysis - Time schedule and template.xlsx</u>) and also to the use of the open source simulation software: Argo (available from <u>https://boozallen.github.io/argo/</u>)

- 1. The sheet [Extracted element data] contains the time-relevant rows of data extracted from the 5D BIM IFC model. Note that this data has been cleaned up considerably from the original .csv file extracted from the BIM (IFC) model.
- 2. The sheet [Time schedule (for 4D video)] has scheduled the construction activities as they can be seen in the 4D construction sequence video. Note that the schedule has been updated to current time (i.e. a June 2023 start date for the construction works)
- 3. The sheet [Precedence Ntwk Pt Estimate] shows the activity sequence logic (as per the 4D construction sequence video). The activity durations are given but you must calculate the Early Start (ES) and Early Finish (EF) values for each of the activities.
- 4. Calculate the point estimate for the total duration of the construction. Enter your answer in cell G24.
- 5. In the sheet [Precedence Ntwk Simulation], complete the precedence network by inputting triangular distributions for each of the activity durations. Do this manually using the activity durations from the point estimate as the Mode values and agreeing in your group appropriate Min and Max values for each activity.
- 6. In cell G24, enter a function to calculate the total construction duration. Select the cell G24 and add it as the result using the Argo (Result) menu.
- 7. Run a simulation. First set the Argo simulation (Options) using 2000 trials, 100 bins and Latin Hyper-Cube Sampling. (You can also try running one or more simulations with up to 20000 trials using Monte Carlo sampling) which is better? Note that this operation may generate an error if it does, you can overcome this by changing the Regional Format on your PC to English (United States) or, in the Argo (Simulation / Options) select. the Native Excel analysis option.
- 8. Generate the analysis output report from the Argo (Embed Charts) menu (Single, histogram + S-curve) for the result cell G24. (This will appear in its own sheet.) Note that this operation may generate an error if it does, you can overcome this by changing the Regional Format on your PC to English (United States) or use the Argo (Analysis Wizard) to generate the S-curve and histogram.
- 9. Answer the questions:
  - a. What is the project time for which your group has 90% confidence (that the project out-turn cost will be less than or equal to this amount)?
  - b. What level of confidence (%) does your group have that the project out-turn cost will be less than or equal to the originally calculated duration point estimate?
- 10. Submit your answers together with the output chart generated by Argo through the Workshop 2 assignment in the bim-enabled-learning moodle.





# **B.3. Workshop 3 Risk Management Documentation Exercise Materials**

(From next page)





#### INSTRUCTIONS FOR THE RISK MANAGEMENT DOCUMENTATION AND **LESSON LEARNING EXERCISE**

#### Task 1 - Form of Risk Register - (Group Discussion) Decide what risk management information is important to record for this project and also for risk management in future projects.

- Consider the information associated with your activities in Workshops 1 and 2 of this course (both inputs to and outputs from them).
- Consider different examples of risk registers (one example, a very simple example, is given in a separate file but there are many examples available online) - what are their positive aspects and their shortcomings?
- What information would be useful for risk management in future projects? In what format should this information be?
- Design a suitable form of risk register in which to record all the information that you have identified.

#### Task 2 - Risk Management Process - (Group discussion) Decide how risks will be monitored, controlled and recorded in terms of the process that should be followed by the project team:

- Will risk management workshops be held during the construction phase? How regularly? With what purpose(s)?
- Who will be responsible for recording information in the risk register?
- How will risk register information that is relevant for future projects be kept? For how long will it be kept? Who will be responsible for keeping it?
- What about BIM? What risk information can be stored in the BIM model? Would this be a useful way of organising / storing the information for this project / for future projects?

### **Submission and deadlines:**

Please submit your findings in a 2 page report (only 1 submission for each group is required) by Sunday 2nd April through Assignment 3 in BIM-enabled-learning Moodle:

On page 1: Your group's Risk Register form (just the form, it doesn't need to be filled in)

On page 2: Your group's responses to the following questions (approx. 1 paragraph for each response, you can include a process flowchart / diagram if you wish):

- 1. What process for managing risk during the construction phase does your group recommend?
- 2. What risk information will be useful for future projects and how will this be recorded and stored and by whom?
- 3. How can risk-related information be integrated with BIM? Are there limits to what information can be conveniently integrated?







# **Appendix C – Assessment Materials**

(From next page)





### C.1. Risk Management Course - Individual reflection questions

Please consider the following questions and enter your responses as short paragraphs.

1. Describe 1 new thing that you learned in this course.

2. Describe 1 thing that you found interesting in this course.

3. Describe 1 thing (from this course) that could be useful in your work or in (an)other course(s).

4. Do you have any other comments and/or observations about the risk management course which you would like to share?